SoftPro Standard & Enterprise v31.7

Release Notes v31.7 | July 10, 2019

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This release includes several bug fixes as well as suggested enhancements.

(31.3) 12/5/2018

ProForm

- With the new enhanced user interface, some ProForm screens were slow to respond when using Windows 10 (1709, 1803) and Windows 7.   *455637*

  To resolve this, we have added a preference under **ProForm > Preferences > Display**.

  1. Check the **Disable enhanced display** checkbox and click **OK**.

  2. Close the application and when you reopen, the user interface enhancements will be turned off.

  Note: Disabling the enhanced display will only change the preference for the individual user.

General

- Modifications to the signature lines and flow text fields were not saving; for example, when adding hard returns to the Signature lines, the field would return to its default state; *resolved*.
  410142
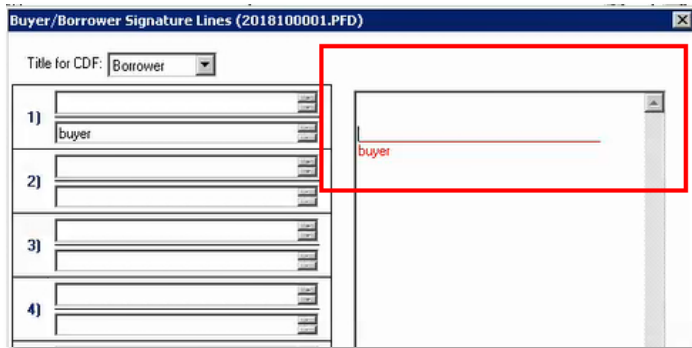
- When a date is manually entered into the system as a 2-digit year greater than or equal to 2025, e.g., entering 26 for 2026, when converting to a 4-digit year, the system would restore the date to 1925. This occurred with dates entered in the Lookup tables and Notary expiration dates; *resolved*.　492034

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- When sending a fee from additional title charges (title fees, HOA fees and commissions), upon changing the charge to a Flex Check, the "Pay To" name was erroneously being removed; *resolved*.　289854

Title Insurance

Prior Policy Information

- In cases where the prior policy effective date was within 30 days of the new policy effective date, the discount premium was not calculating properly; *resolved*.　424082

Documents

ReadyDocs

- Users were unable to create a DocUpdate initial backup using the DocUpdater Tool, and received an error message, "Access Denied," with the name of the file. This was occurring when the updater attempted to overwrite a file that was Read-Only; *resolved.* *426619*

- Users were experiencing installation errors when attempting to run the DocUpdater Tool when they were not running ProForm as an administrator; *resolved*. Now, if the user is not logged in to ProForm as an administrator and attempts to run the DocUpdater Tool, they will receive a prompt to close out of ProForm and log back in as an administrator. *465457*

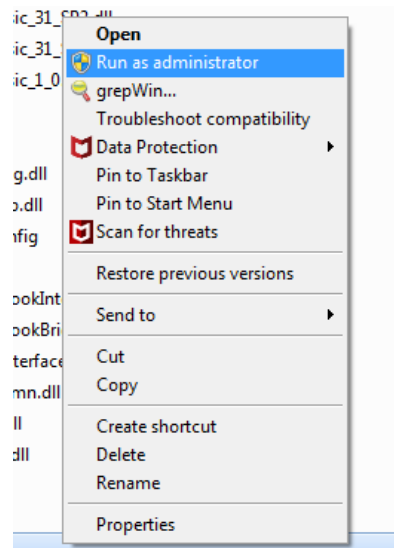- When using the DocUpdater Tool, not all documents were installed; some documents were missing. This was occurring when the user closed ProForm while the tool was installing, and therefore not all files were installed; *resolved*. Now, if the user attempts to close ProForm while the DocUpdater Tool is running, a message will display that "ReadyDocs are currently being updated. ProForm cannot be closed until the process is complete." *426611*

- Upgrading to Windows 10 removed a server component (the Amyuni registry), which resulted in failed Print to PDF errors. This has been resolved with an Amyuni upgrade to version 6.0.0.5. *46670*

- Manually created prompts were appearing twice for requirements and exceptions. Users would receive a second prompt when selecting Print Preview a document; *resolved.* *425356*

Word Merge

- Exceptions/Requirements and flow text fields that had a hard return (paragraph indicator) were displaying the hard return as a bulleted or numbered item, but blank line with no text on the Word Merge document; *resolved*. *334400*

ProTrust

- When a file that did not contain a settlement date was exported to ProTrust, posted transactions were exporting without a transaction date and could be cleared through Reconciliation; *resolved*. Posted transactions will now export to ProTrust with the **system date** defaulting as the transaction date.   *336870*

- When selecting to unclear a group deposit in the reconciliation tool, users were unable to unclear a previously cleared group deposit; *resolved*.   *399170*

  When users needed to make a revision to a group deposit that had already been cleared, they would need to first remove the Cleared date.
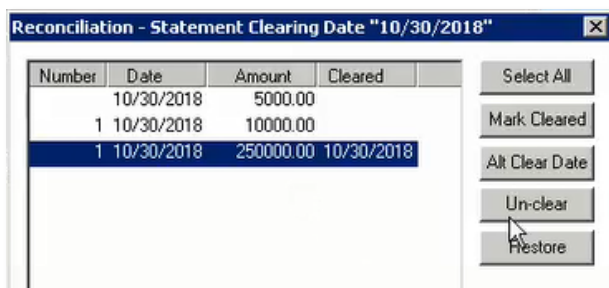
  When unclearing it by using the Un-clear button, it would look like it was cleared:
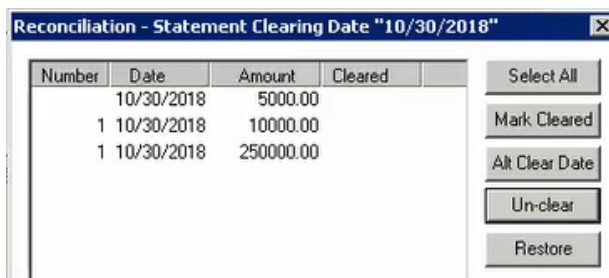
  However, when attempting to save, the system was still holding on to the Clear date, and users were unable to clear the Group Deposit.

  This was fixed so that now the Cleared date is removed when clicking on the Un-clear button.

- The Escrow Trial Balance Report was not showing the most recently updated transaction date as the last activity date after a user changed the transaction date; *resolved*.   *314699*

- In certain scenarios users were receiving an error, "*Max users exceeded in ProTrust*." This was occurring due to the License continuing to run after closing ProTrust; *resolved*. *388404*

SPAdmin

- For new installations, local Lookups were being set for the administrator who did the installation, rather than for the user; *resolved*. Now local Lookups will be installed for the machine, not the user. *472947*

(31.4) 12/14/2018

ProForm

General

- The Interim Interest "To" date was not auto-populating when entering data to calculate the Interim Interest for HUD, GFE, and CDF orders in version 31.3; *resolved*.   *507420*

(31.5) 5/14/2019

ProForm

Title Insurance

- The reissue credit was not calculating correctly when the Discount % field is left blank. This is occurring in the 31.4 release; *resolved*.   539638

(31.6) 5/31/2019

Installation

- Binary versions were getting downgraded during the 21.5/31.5 release, which affected the email documents function, eProRemit, and auto-doc update functionality; *resolved*.   544384

(31.7) 7/10/2019

ProForm

- ProForm was processing more slowly for users on terminal servers on versions 31.4 and above; *resolved*.   544915